



**FAQ Number:** 1763

**Date Published:** February 05, 2016 **Last Updated:** May 10, 2016

**Question:** Why are my Chemical-terrorism Vulnerability Information (CVI) documents and information located in my Chemical Security Assessment Tool (CSAT) account inaccessible?

**Answer:** You cannot view your CVI documents and information within CSAT because your CVI identification number is not synchronized with your CSAT account.

You can synchronize your accounts from either the CSAT tool, <https://csat-registration.dhs.gov/>, or the CVI training site, <https://cvi.dhs.gov/training>.

Once your CSAT User Account is associated with your CVI Authorized User training record, you will then be able to access CVI sensitive links within the CSAT application.

Note: The email address from the CVI Authorized User training record must match the email address associated with the CSAT User Account in order to complete synchronization between the CVI and CSAT accounts.