



FAQ Number: 1761

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Question: I have misplaced my Chemical-terrorism Vulnerability Information (CVI) certificate. How can I retrieve a copy?

Answer: You may contact the CSAT Help Desk at csat@hq.dhs.gov or 1-866-323-2957 to request a copy of your certificate. You will need to provide the Help Desk Operator your name and the email address under which you took your CVI training.