



**FAQ Number:** 1586

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**Question:** How do I move past the Chemical-terrorism Vulnerability Information (CVI) authorizing statements in the Top-Screen?

**Answer:** A user cannot move past the CVI authorizing statements because they have either not completed CVI Authorized User training or their CVI Authorized User training record is not synchronized with their CSAT User Account.

To access the Chemical Security Assessment Tool (CSAT) application, all users must complete CVI Authorized User training. If a user has not taken the CVI training, they should access the training website (located at <https://cvi.dhs.gov/training/>) and complete the training. Once CVI training is complete, the user has the option to link their CVI training record with their CSAT User Account via the CVI training website or when they log into CSAT. Once the user's CSAT account is associated with their CVI training record, they will then be able to access CVI sensitive links within the CSAT application.

If a user has already completed their CVI Authorized User training, they will need to synchronize the CVI training record with their CSAT account. Users will need their personal CVI identification number from the certificate that was emailed to them and the email address they used in their CVI training record to gain access to CSAT. The user has the option to link their CVI training record with their CSAT User Account via the CVI training website or when they log into CSAT.

If the user has forgotten their personal CVI identification number, they may contact the CSAT Help Desk at [csat@hq.dhs.gov](mailto:csat@hq.dhs.gov) or by phone at 1-866-323-2957 to request a copy of their certificate.

Note: The email address associated with the CVI Authorized User training record must match the email address associated with the CSAT User Account in order to complete synchronization between the user's CVI and CSAT accounts.